

Quickly and securely send and receive patient clinical information.

## **Direct Mail**

Email is arguably the most convenient tool in the workplace, and as a healthcare professional, you should be able to use it, too. With Direct Mail, your communications are HIPAA-compliant, so you don't have to waste time with repeated calls and requests for records via fax or snail mail.

- + Simple communication and collaboration options
- + Smooth, HIPAA-compliant referral process
- + National provider directory so you can search and connect with providers across the country
- + No electronic health record system needed

## **Provider Directory**

Use the Provider Directory to easily find authorized healthcare providers for sending emails. A user can quickly address secure messages to their selected addresses and include attachments in PDF, JPG, or CCD formats. If a provider uses a different direct or secure mail solution that is recognized by HealtheConnections, you can still send correspondence by simply knowing the provider's secure email address.

## Easier, More Secure & Faster

Secure messaging improves staff efficiency and lowers costs by eliminating repeated calls as well as cutting down time spent faxing or mailing patient records. Conduct chat sessions in real time to consult with colleagues, for even faster collaboration.

## **Meet Incentive Requirements**

For providers striving for Quality Performance Program measures, the Direct Mail module can help facilitate the meeting of care coordination metrics.

To learn more about Direct Mail and how it can help your organization, send us a message at info@healtheconnections.org or call us at 315-671-2241 x5.







