

HealtheConnections 1115 Waiver HRSN API Query and Presentation of Data

User Guide Content

(External Use Only)

Using the Health-Related Social Needs (HRSN) Data API

- 1. Log into myConnections
- 2. Enter required information of patient in search fields as shown in screenshot below.
 - a. You can search for patient by facility MRN <u>**OR**</u> using three key patient identifiers: Last Name, First Name and Date of Birth.

eason For Search				
Search Reason*	HealtheConnections Staff	Only		~
emographic Search				
Last Name*	••••	Gender	~	
First Name*		Date of Birth*		
Street 1		Street 2		
City		State		
Country		ZIP Code		
lentifier Search				
Patient ID*	17-testcase915-MRN	Insurance Plan ID		
Phone Number				
Additional Criteria				

3. Once user finds the patient of interest, click on the record for the patient to open up the Patient Summary tab in myConnections:

healtheconnections'							t	HealtheCor David Rubacha	nections RHIO
My Results Organization Re	esults Patients Provide	rs Reports Setup	ation 🕶						Advanced Search
Patient Actions	Patients								
S Refresh List	1 item found.	ID: healtheconnections-20240607-	estcase915-MRN ×	Clear Sear	ch				
Create Patient	Name		Date of Birth	Gender	Address	City	State	Voice #	SSN
Simport Patients	Taylor, Amelia		06/05/1986		1212 Park Ave	Watertown	NY		



4. Upon opening the Patient Summary page, this action will automatically trigger the HRSN API query to retrieve any available HRSN data (i.e. screenings, assessments, referrals) for the patient. The query to the SHIN-NY data lake will run in the background and will not interfere with a user's ability to navigate between available tabs in myConnections. Once results are ready to be viewed, the user will receive a popup notification (#1) to view results in the "1115 Waiver HRSN Data" tab (#2).



5. All available data (shown as CCDA documents) for a patient will be displayed within the HRSN Data tab as seen below. *NOTE*: if there is no HRSN data available for a patient, this will be stated within a message popup in lieu of documents.

nealtheconnections'				HealtheConnections RHIO David Rubacha Shared Logout
My Results Organization Results	Patients Providers Reports Setup	 Administration 		
Patient » Taylor, Amelia				
Patient Actions Back to List	Taylor, Amelia 06/05/ 1212 Park Ave, Watertown, NY 13601 Summary More Patient Information	1986 (38 yrs) (HeC ID:13	1216906) atient Groups Patient Documents View All Images HRSN Dat	ta
	HRSN Data			
	Document Title	Author Institution	Patient ID	Home Community ID
	NYeC 1115 Waiver Screening	CNYSCN	healtheconnections-20240613-testcase992-MRN	CNYSCN
	NYeC 1115 Waiver Screening	CNYSCN	healtheconnections-20240613-testcase993-MRN	CNYSCN
	NYeC 1115 Waiver Screening	CNYSCN	healtheconnections-20240607-testcase996-MRN	CNYSCN
	NYeC 1115 Waiver Screening	CNYSCN	healtheconnections-20240607-testcase995-MRN	CNYSCN
	NYeC 1115 Waiver Screening	CNYSCN	healtheconnections-20240607-testcase994-MRN	CNYSCN
	NYeC 1115 Waiver Screening	CNYSCN	healtheconnections-20240607-testcase991-MRN	CNYSCN
	NYeC 1115 Waiver Screening	CNYSCN	healtheconnections-20240607-testcase915-MRN	CNYSCN
results	Results from HRSN will be displayed.		Ģ	

healtheconnections	
HRSN query did not return any patient matches	
Il Images Statewide Data 1115 Waiver HRSN Data Other Orders (0)	
No Other Orders to display	

6. Once the document the user would like to select is identified, click the document. Upon clicking, a popup page will open displaying the data as viewable HTML as shown below.

NYeC 1115 Waiver Screening

Created On: June 27, 2024

Patient:	Amelia Taylor 1212 Park Ave Watertown, NY, 13601	MRN:	healtheconnections-20240613-testcase992-MRN
Birthdate:	June 5, 1986	Sex:	
Guardian:		Next of Kin:	
Race		Ethnicity	
Language	Information not available		

Table of Contents

Encounters
 Social History

Encounters

Name	Start Date	End Date	Туре	Status	Notes	
Direct questioning	06/13/2024 15:50		Direct questioning	discharged		
Social History						
Transp	ortation Insecurity		Answer	Date Rec	orded	
In the past 12 months, has lack of reliab appointments, meetings, work or from g	le transportation kept you from medical etting things needed for daily living?	Yes		01/03/2023 10:18		
SDOH C	ategory Unspecified		Answer	Date Rec	orded	
What is your living situation today?		I have a s	teady place to live	01/03/2023 10:18	01/03/2023 10:18	
Think about the place you live. Do you have problems with any of the following?			h as bugs, ants, or mice	01/03/2023 10:18	01/03/2023 10:18	
In the past 12 months has the electric, gas, oil, or water company threatened to shut off services in your home?		Already s	hut off	01/03/2023 10:18	01/03/2023 10:18	
How often does anyone, including family	and friends, physically hurt you?	Rarely		01/03/2023 10:18		
How often does anyone, including family and friends, insult or talk down to you?			n	01/03/2023 10:18	01/03/2023 10:18	
How often does anyone, including family and friends, threaten you with harm?		Fairly ofte	n	01/03/2023 10:18		
How often does anyone, including family and friends, scream or curse at you?		Sometime	25	01/03/2023 10:18		
Total Safety Score			13 01/03/2023 10			
Fo	ood Insecurity		Answer	Date Rec	orded	
Within the past 12 months, you worried that your food would run out before you got money to buy more.		often true	0 Often true 01/03/2023 10			
Within the past 12 months, the food you bought just didn't last and you didn't have money to det more.		ey to Often true		01/03/2023 10:18		

Electronically generated by: Crossroads NY Social Care Network on June 27, 2024

7. In addition to viewing, some end users with appropriate privileges/permissions will see an option to Ingest and/or Store documents returned for a patient.



Pa	tient Actions	
¢	Back to List	
٢	Ingest Documents	
٢	Store Documents	

8. Ingesting or storing the documents for a patient will allow end users to see this data on the Patient Summary page by navigating between the two sub-tabs for each option.

Social History (11) Do	ocuments (1)	\mathbf{i}	Vitals (0)	
Question A	nswer	Source ^	No Vitals to	o display	
Within the past 1 O	ften true	CNYSCN			
☐ Within the past 1 O	often true	CNYSCN			
Total Safety Score 1	3	CNYSCN	Allergies	(0) Medications (0))
How often does a S	ometimes	CNYSCN	No Alloraio	e to dienlay	-
How often does a F	airly often	CNYSCN	including fami	ly and friends, insult	or talk
How often does a F	airly often	CNYSCN	down to you? Code System: 2.16.840.1.113883.6.1		
How often does a R	arely	CNYSCN	Answer: Fairl Source: Cros	y often sroads NY Social Ca	are
☐ In the past 12 mo… A	lready shut off	CNYSCN	Network		
Think about the p P	ests such as bu	CNYSCN -			

Troubleshooting

A user who is experiencing any issue with the 1115 HRSN API Query feature will be able to reach out to the HealtheConnections Support Team via email (support@healtheconnections.org) or by phone call (315-671-2241 ext. 5). This will allow the support team to create an interaction (i.e. support ticket) in our Salesforce customer relationship management (CRM) environment. Support interactions are tracked and monitored 24/7.